



Client Testimonial

Service offering - Telemarketing Training



F1 Consultancy is a Wokingham based Technical Event Management Company working in Europe, the Middle East, Africa (EMEA) and the US, providing effective business solutions specifically for the technical set up and project management of events. They have been established since 1993.

After sending out a mail shot, Kelly Newman from F1 contacted us at EFI to enquire more about the telemarketing training that we offered. She contacted us because, ***“We have a database of companies that we need to contact to introduce our selves. Neither of us has worked in Telemarketing before so thought we would need some help!”***

Darren went to their office and did the training with 2 of their members of staff, which they both found, ***“the course very helpful, also gave me some more confidence using the phone”***, and that, ***“Darren was very good and did not make me feel that any questions I had were silly.”***

When we later spoke to F1 Consultants, Kelly mentioned that she, ***“would use as a refresher,”*** so we look forward to building a long-term relationship with them in the future.

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